

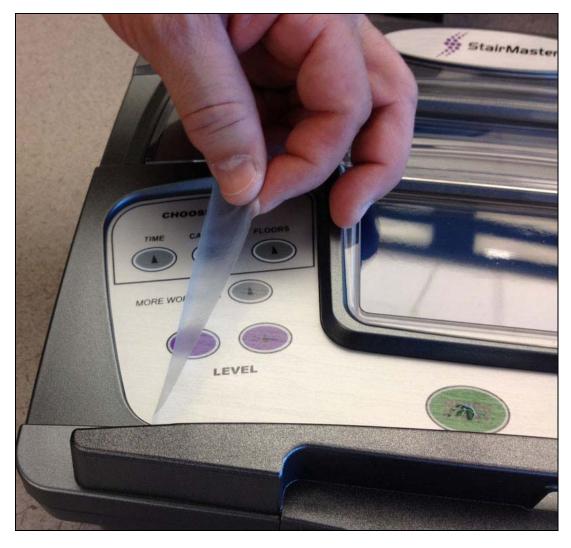
Customer Service Bulletin

Protective Layer Removal

SM_{D1}

There have been reports of keypads peeling on the SM D1

This is not a breakdown of the keypad. The peeling occurs when the protective plastic is not removed from the keypad at install. This plastic is used only to protect the keypad during shipping.



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Note: If protective layer is kept on, film will wear off. It will look similar to figure below.



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